



## Terms and Conditions

**Legal Business Name:** Shamrock Animal Health Inc  
**DBA:** Shamrock Animal Hospital  
4585 N Highway 19A, Mount Dora, FL 32757  
(352) 483-2999 | [www.shamrockvets.com](http://www.shamrockvets.com)

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### 1. Acceptance of Terms

By using the services, website, or communication systems of Shamrock Animal Hospital / Shamrock Animal Health Inc., you agree to these Terms and Conditions.

### 2. Veterinary Services

All veterinary services are provided in accordance with applicable state laws and professional standards. Electronic communications do not replace an in-person veterinary examination when medically required.

### 3. SMS Text Messaging & Electronic Communications

Shamrock Animal Health Inc uses SMS/text messaging through the Weave platform. By providing your mobile phone number and opting in, you agree to receive SMS text messages from Shamrock Animal Health Inc for appointment reminders, marketing messages, and general two-way communication. Msg frequency varies. Msg&data; rates may apply. Consent is not a condition of receiving veterinary services. Reply HELP for support. Reply STOP to opt out. Messages may be sent using automated technology. SMS messaging is not monitored 24/7 and must not be used for urgent medical concerns.

### 4. Privacy

Your information is handled in accordance with our Privacy Policy available at [www.shamrockvets.com/privacy-policy](http://www.shamrockvets.com/privacy-policy). See our privacy policy for more information. We do not sell personal information. Weave acts solely as a service provider processing data on our behalf.

### 5. Third-Party Service Provider

Weave is used solely as a technology service provider to facilitate communications and related services. Shamrock Animal Health Inc remains the data controller and owner of client and patient information.

### 6. Limitation of Liability

To the extent permitted by law, Shamrock Animal Hospital / Shamrock Animal Health Inc is not liable for delays, delivery failures, or unauthorized access related to electronic communications.

### 7. Modifications

We may update these Terms and Conditions at any time. Updated versions will be posted on our website with a revised effective date.

### 8. Contact Information

Shamrock Animal Hospital / Shamrock Animal Health Inc

Phone: (352) 483-2999

Email: [welcome@shamrockvets.com](mailto:welcome@shamrockvets.com)