



## **SHAMROCK ANIMAL HOSPITAL BOARDING GUIDELINES**

Thank you for entrusting Shamrock Animal Hospital with the care of your pet(s). Below is an outline of what you and your pet(s) can expect during their time here at the hospital:

- Upon arrival, your pet(s) will be given a weight-appropriate dose of Capstar. Capstar is a medication that kills fleas on your pet and ensures that we can keep our facility free of fleas for the comfort and safety of all patients and pets that are boarding. There is a cost associated with this, which will appear on your invoice at check-out.
- Your pet will be fed twice a day (AM & PM) and medications will be administered according to the instructions that have been outlined for us when you checked your pet in with us.
- Pets are walked 3 times a day (AM, NOON & PM) and regularly monitored during our standard operating hours. On weekends and holidays, our animal care staff comes in to care for the boarding pets.
- In the event that we discover that your pet needs medical treatment (either planned or unexpectedly), Shamrock will attempt to contact you via phone before providing care. In the event that a medical situation requires immediate attention and we are unable to reach you via the contact number provided, Shamrock will provide the care and the owner will be responsible for the cost of that care at the time of pickup.
- The owner of the pet(s) is obligated to make Shamrock and its employees aware of any specific behaviors that we need to be aware of - especially as it relates to the safety of our employees or other pets in our care.

**Thank you for choosing Shamrock Animal Hospital as the boarding solution for your pet. If you have any questions at all (before, during or after their stay) please don't hesitate to call the office at (352) 483-2999.**